
STRATEGIC PLANNING AD.S20

POLICY:

The Board of Directors and senior management of Lifesong Hospice and Palliative Care ensure there is an ongoing process for strategic planning and resource management.

PROCEDURE:

1. The Board of Directors promotes a strategic planning process that includes, but is not limited to:
 - a. Assessment of the hospice's mission, vision and goals to ensure that care and services are consistent with stated objectives;
 - b. Analysis of data related to patient /caregiver satisfaction, complaint forms, incident reports, and the QAPI program; and
 - c. Development of a strategic plan that addresses both short term and long range goals related to the hospice's mission.
2. Documentation of the strategic planning process is available in the minutes of the meetings of the Board of Directors and reflects planning related to all aspects of the hospice's operations.
3. The Board of Directors solicits input from internal and external stakeholders and the community at large for inclusion in the strategic planning process.
4. The hospice's strategic plan is communicated to all hospice personnel.

Created:	Reviewed:	Revised:	Effective:
9/2018	11/2018		4/2019