

Lifesong Hospice and Palliative Care

Supervision of Clinical Staff HR.S55

Regulation(s): | None
L-Tag(s): | None

POLICY: Lifesong Hospice and Palliative Care provides supervision of clinical staff to assure the provision of safe and effective care that is in accordance with the hospice’s procedures and accepted standards of practice.

PROCEDURE:

1. All services to patients/caregivers is provided by hospice clinical staff under the supervision of qualified individuals.
2. The Director of Clinical Operations supervises all members of the hospice IDG (nursing, hospice aide, social work, spiritual care coordinator, volunteer coordinator and bereavement coordinator).
3. Additional supervision and consultation for clinical teammates is available at all times from the hospice’s Medical Director.
4. A member of the hospice management team is on-call outside of normal business hours to provide consultation as needed.
5. All employees are assigned a supervisor to provide support, consultation, feedback, and evaluation.

Created:	Reviewed:	Revised:	Effective:
8/18	2/19		4/2019
Reviewed:	Reviewed:	Reviewed:	Reviewed: