

### Bereavement Services PC.B30

**Regulation(s):** 42 CFR 418.64(d)(1)  
**L-Tag(s):** 596

**POLICY:** Lifesong Hospice and Palliative Care has an organized program for the provision of bereavement services available to the hospice patient's family members, caregivers and significant others and to the community at large.

**PROCEDURE:**

1. The hospice's bereavement program is under the supervision of the Bereavement Care Coordinator (BCC) who is a qualified professional with experience in grief and loss counseling.
2. The hospice provides bereavement services to the family, caregivers and/or significant others of deceased hospice patients for thirteen months following the patient's death.
3. Bereavement services provided are based on the assessed needs of the deceased's survivors and are in accordance with a bereavement plan of care formulated after the patient's death.
4. Bereavement services provided include, but are not limited to:
  - a. Bereavement Visits provided at specific intervals after the patient's death;
  - b. letters and supportive information provided at specific intervals after the patient's death;
  - c. Bereavement phone calls;
  - d. support groups;
  - e. memorial services

Bereavement services are also provided to members of the community and may include support groups, community education, crisis counseling, and working with schools or businesses impacted by loss.

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