Community Resources PC.C25

Regulation(s): None
L-Tag(s): None

POLICY: The hospice social worker assists the patient and his/her family in obtaining available community resources to help meet their needs.

PROCEDURE:

1. The hospice social worker completes an initial assessment and continually assesses the needs of the patient and his/her family on an ongoing basis.

2. Based on the assessment, the social worker facilitates referrals to community resources as needed and desired by the patient or family.

3. The social worker maintains an updated listing of community resources that may potentially be needed by patients and their families.

4. With the consent of the patient or family members, the social worker provides the minimum necessary amount of information regarding the needs that precipitated the community referral.

5. The social worker follows up with the patient/family to ensure that their needs were met by the community resource.

6. The social worker documents all referrals and outcomes in the patient's clinical record.

Created:	Reviewed:	Revised:	Effective:
6/18	2/11/19		4/2019
Reviewed:	**Reviewed:**	**Reviewed:**	**Reviewed:**