

Regulation(s): 42 CFR 418.56(e)(4)
L-Tag(s): 557

POLICY: Lifesong Hospice and Palliative Care assures the continuity of care for the patient and caregiver(s) in the home, outpatient and inpatient settings.

PROCEDURE:

1. All disciplines providing services to the patient/family follow established communication mechanisms to ensure that services continue without interruption whenever there are changes to the patient’s level of care or care setting.
2. The hospice’s transfer, revocation and discharge policies and procedures are followed to assure continuity of care and well-coordinated transitions for patient/family and other service providers.
3. Education regarding the hospice philosophy of care and the patient’s hospice plan of care is provided to other providers as needed when there is a change in the patient’s care setting.
4. The clinical records of patients transferring to a different level of care or care setting contain detailed information that promotes continuity of care.
5. The hospice obtains copies of clinical records from other providers as warranted to ensure continuity of care and accurate billing.

Created:	Reviewed:	Revised:	Effective:
6/18	2/11/19		4/2019
Reviewed:	Reviewed:	Reviewed:	Reviewed: