

Durable Medical Equipment PC.D30

Regulation(s): 42 CFR 418.106; 418.106(f)(1-3)
L-Tag(s): 686, 687, 701, 702, 703

POLICY: Lifesong Hospice and Palliative Care provides for the safe and effective use of medical equipment including delivery, setup, maintenance and training of staff, patients, family members and other caregivers.

PROCEDURE:

1. The hospice maintains contracts with accredited DME providers for the provision of safe and effective DME for the hospice’s patients.
2. The DME provider is responsible for the selection, delivery, setup, maintenance and pickup of all DME provided to the hospice’s patients.
3. The DME provider assures that emergency maintenance, replacement and backup of DME is available 24 hours a day, 7 days a week.
4. DME must be approved by the hospice IDG, ordered by the patient’s attending physician or the hospice physician, and included in the patient’s plan of care.
5. The hospice staff member requests the ordered DME from the DME provider and informs the patient/family of its expected delivery time and ensures that the patient/family receive adequate instruction and information related to the equipment used by the patient.
6. The hospice meets its professional management responsibilities to ensure that the DME and supplies provided are safe, function as intended and maintained and repaired per manufacturer or other guidelines.
7. When an adverse event related to a medical device results in a patient’s death or a serious injury, the hospice follows the medical device reporting requirements mandated by the FDA.

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