

Regulation(s): 42 CFR 418.76
L-Tag(s): 607, 608, 609, 610

POLICY: Individuals who currently meet the personnel requirements specified in hospice regulations and who have successfully completed a competency evaluation program as required by regulations, provide hospice aide services under the supervision of a hospice registered nurse.

PROCEDURE:

1. The hospice ensures that there are enough hospice aides employed by the hospice to meet the needs of its patients.
2. If necessary, the hospice contracts with other entities to provide hospice aides and ensures that the overall quality of services provided, and the qualifications of the contract aides meet regulatory requirements.
3. Hospice aide services are assigned based on the comprehensive assessment and reassessment of the patient’s personal care needs and ability to perform activities of daily living.
4. The hospice RN develops a written hospice aide plan of care that provides instructions to the hospice aide on the frequency of services and of the patient-specific care to be provided.
5. The hospice aide’s services are ordered by the IDG, included in the patient’s plan of care and are consistent with the hospice aide’s training.

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