

Patient and Family Education PC.P15

Regulatory Citation(s): | None
L-Tag(s): | None

POLICY: Patients/families are provided with written and verbal education and information as appropriate and needed.

PROCEDURE:

1. Members of the Interdisciplinary Group (IDG) assess the education and training needs of the patient/family based on the care being provided to the patient.

2. As appropriate to each patient/family, verbal or written information may be provided related to, but not limited to the following:
 - a. effective pain management;
 - b. the disease process and the palliation of symptoms;
 - c. signs and symptoms of approaching death;
 - d. safe and effective use of medications, including side effects, preparation and storage and disposal;
 - e. prevention and control of infection;
 - f. safe use of medical equipment;
 - g. nutritional needs of the hospice patient;
 - h. community resources;
 - i. emergency preparedness;
 - j. appropriate and safe use of restraints; and
 - k. basic home safety.

3. All teaching provided to patients/caregivers, whether verbal or in the form of written materials, is documented in the patient’s clinical record and includes the information provided and the understanding and response of the patient/family

Created:	Reviewed:	Revised:	Effective:
9/18	2/19		4/2019
Reviewed:	Reviewed:	Reviewed:	Reviewed: